



FIELD SERVICE REPORT (FSR)

Doc No F003-TAM-09-24
Revision 0
Effective

FSR Date: 20/11/2025

UNIT STATUS / COVERAGE: ☐ WARRANTY ☐ GOODWILL ☐ NON WARRANTY ☐ INTER DEPT (Marketing etc) ☐ OTHERS

DATE OF REQUEST / COMPLAINT: 15/11/2025	WO NO:	HM: 454	KM:
EQUIPMENT BRAND/DESCRIPTION: SUNWARD	TYPE: 24J160	ENGINE TYPE: PDC180S	TRANS TYPE:
	SN: B00117	SN: 20240709008	SN:
CUSTOMER: PT. ADHIPATAMA	CONTACT PERSON:	PHONE:	PO NO:
			LOCATION: Lamongan

COMPLAINT DETAILS (Keluhan/Kerusakan): # Troubleshooting HSPD

TIME SHEET (CLOCK)		WORK DESCRIPTION (rincian jelas aktivitas/pekerjaan yang dilakukan berikut penyebab kerusakan, langkah perbaikan, saran lanjutan, rekomendasi parts pada form terpisah)	STATUS / REMARKS (job selesai, tertunda, tunggu parts, tools dsb)
START	FINISH		
08.15		17/11/2025	* Genset Problem
	15.00	* Cek wiring panel	SN: 20240709008
		* Cek kabel RST (Bekar sambungan putus)	Troubleshooting
		* Kabel RST short	genset.
08.00		18/11/2025	
		* Replace kabel RST	* Pump cooling noise
		* cek fungsi Pompa 1 & 2 (pompa 2 can4)	(Replace pump
		* cek voltage RST	cooling
		L1L2, L1L3, L2L3 : 378 volt (400)	(SN: 21439 / B34)
	16.00	L1N, L2N, L3N : 219 volt (230)	
		* C genset 02 untuk voltage kurang)	* Replace kipas
		19/11/2025	cabin crane
08.00		* Rencana swap genset 02 & 03	(Mati)
	16.00	* Moving genset & HSPD 03 (continue 20/11/25)	* Repair bolt
		* Moving genset dilanjutkan malam hari	clamping
		20/11/2025	* welding stopper
08.00		* swap genset (02 dengan 03 normal)	kaki tengah
		* Tes tes fungsi HSPD pompa 1 & 2	* Adjust valve
		(normal)	(jacking lambat)
	15.00	* Tes fungsi crane (normal), ganti fuse 1 pcs	
Total			

Job carried out by (TECHNICIAN)		CUSTOMER ACKNOWLEDGEMENT		TRANSPORT BY
THE WORK HAS BEEN COMPLETED SUBJECT TO PT APTI ADHI ANANTA TERM & CONDITION				
1. Name & Signature	 GENERAL CONTRACTOR INDAH DWI R. Name & Stamp.	Comments:	☐ Road/Darat M/Km (Rp) ☐ Planal/Udara M/Km (Rp) ☐ Sea/Laut M/Km (Rp)	
2. Name & Signature				

Original/White : Service

1st copy : Customer

2nd copy : Other