



# FIELD SERVICE REPORT (FSR)

Doc No: FSR-TAM-09-24  
Revisi: 5  
E. Purjono

FSR Date: 02/12/2025

UNIT STATUS / COVERAGE: ☒ WARRANTY ☐ GOODWILL ☐ NON WARRANTY ☐ INTER DEPT (Marketing etc) ☐ OTHERS

|                                              |                                  |                                    |                        |                    |
|----------------------------------------------|----------------------------------|------------------------------------|------------------------|--------------------|
| DATE OF REQUEST / COMPLAINT: 02/12/2025      |                                  | WO NO:                             | HM:                    | KM:                |
| EQUIPMENT BRAND/DESCRIPTION: Genset R-DC1805 | TYPE: R-DC1805<br>SN: 2024070908 | ENGINE TYPE: Cummins<br>6CT<br>SN: | TRANS TYPE:<br>SN: N/A | ATTACHMENT:<br>N/A |
| CUSTOMER: Mobyco                             | CONTACT PERSON:                  | PHONE:                             | PO NO:                 | LOCATION: Lamongan |

COMPLAINT DETAILS (Keluhan/Kerusakan):

Pompa utama no 2 unit HSPD mati, disebabkan Genset

| TIME SHEET (CLOCK) |        | WORK DESCRIPTION (rincian jelas aktivitas/pekerjaan yang dilakukan berikut penyebab kerusakan, langkah perbaikan, saran lanjutan, rekomendasi parts pada form terpisah)                                                                                                                                                                                                                                                                                                                               | STATUS / REMARKS (jika selesai tertunda, tunggu parts, tools dll) |
|--------------------|--------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|
| START              | FINISH |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                   |
| 09.00              | 14.00  | Cek unit Genset<br>- cek voltage 1 Phase & 3 Phase Genset<br>* 3 Phase $\rightarrow U - V = 402 \text{ V}$<br>$U - W = 402 \text{ V}$<br>$V - W = 402 \text{ V}$<br>* 1 Phase $\rightarrow R - \text{netral} = 263 \text{ V}$<br>$S - \text{netral} = 361 \text{ V}$<br>$T - \text{netral} = 138 \text{ V}$<br>- Tegangan 1 Phase pada genset tidak stabil, normalnya 230V<br>$\rightarrow$ unit HSPD bukar genset yang lain, langsung normal, pompa utama no 2 bisa berfungsi<br>- <del>Alasan</del> |                                                                   |
| Total              |        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                   |

Job carried out by (TECHNICIAN)

## CUSTOMER ACKNOWLEDGEMENT

THE WORK HAS BEEN COMPLETED SUBJECT TO PT APTI ADHI ANANTA TERM & CONDITION

TRANSPORT BY

1.

Recho F.P.  
Name & Signature

FROLY  
Name & Stamp.

Comments:

- ☐ Road/Darat ..... Mil/Km  
(Rp ..... )  
☐ Plane/Udara ..... Mil/Km  
(Rp ..... )  
☐ Sea/Laut ..... Mil/Km  
(Rp ..... )

2.

Name & Signature

Original/White : Service

1st copy : Customer

2nd copy : Other



FSR Date: 01/12/2025

UNIT STATUS / COVERAGE: ☒ WARRANTY ☐ GOODWILL ☐ NON WARRANTY ☐ INTER DEPT (Marketing etc) ☐ OTHERS

|                               |                                    |                                     |                          |                       |
|-------------------------------|------------------------------------|-------------------------------------|--------------------------|-----------------------|
| DATE OF REQUEST / COMPLAINT : |                                    | WO NO :                             | HM : 455                 | KM :                  |
| EQUIPMENT BRAND/DESCRIPTION:  | TYPE : R-DC180S<br>Genset R-DC180S | ENGINE TYPE : 6CT - Cummins<br>SN : | TRANS TYPE :<br>SN : N/A | ATTACHMENT :<br>N/A   |
| CUSTOMER :                    | CONTACT PERSON :                   | PHONE :                             | PO NO :                  | LOCATION :<br>Lomonga |
| Mobico                        |                                    |                                     |                          |                       |

**COMPLAINT DETAILS (Keluhan/Kerusakan) :**

## Low Voltage 3 Phase

| TIME SHEET (CLOCK) |        | WORK DESCRIPTION (rincian jelas aktivitas/pekerjaan yang dilakukan berikut penyebab kerusakan,<br>langkah perbaikan, saran lanjutan, rekomendasi parts pada form terpisah) | STATUS / REMARKS (job selesai,<br>tertunda, tunggu parts, tools dsb) |
|--------------------|--------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|
| START              | FINISH |                                                                                                                                                                            |                                                                      |
| 08.00              | 14.00  | -> check unit                                                                                                                                                              |                                                                      |
|                    |        | -> adjust Frekuensi / RPM E                                                                                                                                                |                                                                      |
|                    |        | -> adjust AVR                                                                                                                                                              |                                                                      |
|                    |        | -> loaded test                                                                                                                                                             | Ready for use                                                        |
|                    |        | -> Recomend service 500 HM                                                                                                                                                 |                                                                      |
|                    |        |                                                                                                                                                                            |                                                                      |
|                    |        |                                                                                                                                                                            |                                                                      |
|                    |        |                                                                                                                                                                            |                                                                      |
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|                    |        |                                                                                                                                                                            |                                                                      |
| Total              |        |                                                                                                                                                                            |                                                                      |

|                                                 |                                                                             |                                                                                                        |                                                                                                                                                                                                      |
|-------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Total</b>                                    | <b>CUSTOMER ACKNOWLEDGEMENT</b>                                             |                                                                                                        | <b>TRANSPORT BY</b>                                                                                                                                                                                  |
| Job carried out by (TECHNICIAN)                 | THE WORK HAS BEEN COMPLETED SUBJECT TO PT APTI ADHI ANANTA TERM & CONDITION |                                                                                                        |                                                                                                                                                                                                      |
| 1.<br><br><b>Picho F.P.</b><br>Name & Signature | <br><br><u>Proly</u><br>Name & Stamp.                                       | <u>Comments :</u><br><br>.....<br>.....<br>.....<br>.....<br>.....<br>.....<br>.....<br>.....<br>..... | <input type="checkbox"/> Road/Darat ..... Mil/Km<br>(Rp ..... )<br><input type="checkbox"/> Plane/Udara ..... Mil/Km<br>(Rp ..... )<br><input type="checkbox"/> Sea/Laut ..... Mil/Km<br>(Rp ..... ) |
| 2.<br><br>Name & Signature                      |                                                                             |                                                                                                        |                                                                                                                                                                                                      |





**FIELD SERVICE REPORT (FSR)**

Doc No F003-TASA-09-24  
Revision 0  
Effective

FSR Date: 01/12/2025

UNIT STATUS / COVERAGE : ☒ WARRANTY ☐ GOODWILL ☐ NON WARRANTY ☐ INTER DEPT (Marketing etc.) ☐ OTHERS

DATE OF REQUEST / COMPLAINT : \_\_\_\_\_

|                                         |                   |               |              |                            |        |
|-----------------------------------------|-------------------|---------------|--------------|----------------------------|--------|
| DATE OF REQUEST / COMPLAINT :           |                   | WO NO :       | HM : 453     | INTER DEPT (Marketing etc) | OTHERS |
| EQUIPMENT BRAND/DESCRIPTION :           | TYPE : 23306      | ENGINE TYPE : | TRANS TYPE : | ATTACHMENT :               |        |
| HSPD Standard                           | SN : 243608100117 | SN : N/A      | SN : N/A     |                            |        |
| CUSTOMER :                              | CONTACT PERSON :  | PHONE :       | PO NO :      | LOCATION :                 |        |
| Mobyco                                  |                   |               |              | Lamongan                   |        |
| COMPLAINT DETAILS (Keluhan/Kerusakan) : |                   |               |              |                            |        |

COMPLAINT DETAILS (Keluhan/Kerusakan) :

### Cooling Pump noise

[illegible]

| Job carried out by (TECHNICIAN)                                                                                                 |                                                                                                                            | CUSTOMER ACKNOWLEDGEMENT                                                                                                                                                                                                                                                                                                                            | TRANSPORT BY                                                                                                                                                                                            |
|---------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| THE WORK HAS BEEN COMPLETED SUBJECT TO PT APTI ADHI ANANTA TERM & CONDITION                                                     |                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                         |
| 1. <br><b>Picho P.P.</b><br>Name & Signature | <br><b>Froly</b><br><hr/> Name & Stamp. | <u>Comments :</u><br><br><div style="text-align: center;">.....</div> <div style="text-align: center;">.....</div> <div style="text-align: center;">.....</div> <div style="text-align: center;">.....</div> <div style="text-align: center;">.....</div> <div style="text-align: center;">.....</div> <div style="text-align: center;">.....</div> | <input type="checkbox"/> Road/Damit ..... M/Km<br>(Rp ..... )<br><br><input type="checkbox"/> Plans/Ukara ..... M/Km<br>(Rp ..... )<br><br><input type="checkbox"/> Seat/Laut ..... M/Km<br>(Rp ..... ) |
| 2. <br><b>[unclear]</b><br>Name & Signature  |                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                         |

**Original/White : Service**

1st copy : Customer

2nd copy : Other