



FIELD SERVICE REPORT (FSR)

Doc No F003-TAM-09-24
Revision 0
Effective

FSR Date: 4-SEPTEMBER 2025

UNIT STATUS / COVERAGE: ☐ WARRANTY ☐ GOODWILL ☒ NON WARRANTY ☐ INTER DEPT (Marketing etc) ☐ OTHERS

DATE OF REQUEST / COMPLAINT: 25/AGUSTUS/2025	WO NO: 4501058124	HM: 4399	KM:
EQUIPMENT BRAND/DESCRIPTION: MAGNI TH6.20	TYPE: TH6.20 SN: 00006862	ENGINE TYPE: Dewa 2 TCD 3.6 LA SN: 12830413	TRANS TYPE: SN:
CUSTOMER: BIB PT. CIPTA KLIDATAMA	CONTACT PERSON: P. Yulius	PHONE: 08215684 0161	PO NO: 4501058124 LOCATION: ANGSAHA KAL-SL

COMPLAINT DETAILS (Keluhan/Kerusakan):

ENGINE CAN'T RUNNING

TIME SHEET (CLOCK)		WORK DESCRIPTION (rincian jelas aktivitas/pekerjaan yang dilakukan berikut penyebab kerusakan, langkah perbaikan, saran lanjutan, rekomendasi parts pada form terpisah)	STATUS / REMARKS (job selesai, tertunda, tunggu parts, tools dsb)
START	FINISH		
06:00	12:00	Tgl 1 (status traveling from Bpm to Angsana) Tgl 2 - Induksi - Preparation tool's dll - Action Service * Inspect all unit & check all fuse * Inspect Alarm via Display - Alarm Code 2860/12 (Cpu Alarm) * Download Alarm By DTC MAGNI Expert Alarm 281.A79 Alarm * Restart & Reset all alarm - Check Voltage Battery 24 volt up to starting (15 volt) - check pressure fuel PUMP Genuine 1 Hpp fuel rate 0.0 Bar	standard 2000-2500BAR
13:00	17:30	- Replace pump Hpp (test pump) 2 Hpp fuel rate 0.9 - 1.2 BAR	-U-
06:00		Tgl 3 - Continue - Check sensor fuel limiter after Hpp - Replace Pump Hpp (stock pump) 3 Hpp fuel rate 1.6 - 1.8 BAR	-U- Status Can't Running
Total		- Check Function Injector 1,2,3,4	

Job carried out by (TECHNICIAN)	CUSTOMER ACKNOWLEDGEMENT		TRANSPORT BY
1.  Name & Signature	THE WORK HAS BEEN COMPLETED SUBJECT TO PT APTI ADHI ANANTA TERM & CONDITION		☐ Road/Darat Mil/Km (Rp) ☐ Plane/Udara Mil/Km (Rp) ☐ Sea/Laut Mil/Km (Rp)
2.  Name & Signature	 Name & Stamp		
		Comments:	

Original/White : Service

1st copy : Customer

2nd copy : Other



FIELD SERVICE REPORT (FSR)

Doc No F003-TAM-09-24
Revision 0
Effective

FSR Date: 5 - SEPTEMBER 2025

UNIT STATUS / COVERAGE: ☐ WARRANTY ☐ GOODWILL ☒ NON WARRANTY ☐ INTER DEPT (Marketing etc) ☐ OTHERS

DATE OF REQUEST / COMPLAINT: 25 / AGUSTUS 2025		WO NO: 4501058124	HM: 4399	KM:
EQUIPMENT BRAND/DESCRIPTION: MAGNI TH 6.20	TYPE: TH 6.20 SN: 00006862	ENGINE TYPE: DEUTZ TCD 3614 SN: 12830413	TRANS TYPE:	ATTACHMENT: PORK
CUSTOMER: BIB PT. CIPTA KIDATAMA	CONTACT PERSON: P. JULIUS	PHONE: 082156840161	PO NO: 4501058124	LOCATION: MGSAMA, KAL-SER

COMPLAINT DETAILS (Keluhan/Kerusakan):

ENGINE CAN'T RUNNING

TIME SHEET (CLOCK)		WORK DESCRIPTION (rincian jelas aktivitas/pekerjaan yang dilakukan berikut penyebab kerusakan, langkah perbaikan, saran lanjutan, rekomendasi parts pada form terpisah)	STATUS / REMARKS (job selesai, tertunda, tunggu parts, tools dsb)
START	FINISH		
06:00		TGL 4 CONTINUE - Test Compresi Cylinder 1, 2, 3, 4 - Test 1 270, 0, 230, 270 2. 270, 270, 0, 270 3. 270, 230, 270, 270 - Remove Cover valve - Indikasi Cyd 2 Valve Ex - Cyd 3 Valve Ex Corrective step's : - Remove Engine from machine - Remove head - Remove Cover timing - check Camshaft dll. Suggestion : Action Pembongkaran dilakukan di kantor PT. TRIPLA (APTI ADHI ANANTA) Balikpapan Rekomendasi Part after pembongkaran	
Total			

Job carried out by (TECHNICIAN)		CUSTOMER ACKNOWLEDGEMENT		TRANSPORT BY
1. 4/8 2025 Name & Signature		THE WORK HAS BEEN COMPLETED SUBJECT TO PT APTI ADHI ANANTA TERM & CONDITION Julius, A. Name & Stamp.		Comments: 1. CYD 1 INDIKASI KONFIRMASI OIL 5/6 2. COMPRESI CYD 2 & 3 LOW dikarenakan Valve Jamed 3. Fuel Rate category Low
2. Name & Signature				☐ Road/Darat Mil/Km (Rp) ☐ Plane/Udara Mil/Km (Rp) ☐ Sea/Laut Mil/Km (Rp)

Original/White : Service

1st copy : Customer

2nd copy : Other

4. Misfire / Timing Meleset.
(Timing gear tidak sesuai dengan pembongkaran)